



# Preble County Board of Commissioners

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**Rodney Creech**

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March 7, 2016

Mr. Jim Kostelac  
Northwestern Ohio Security Systems Inc.  
P.O.Box 869  
Lima, Ohio 45802

RE: Job Well Done

On behalf of the Board of Preble County Commissioners, I wanted to write this letter to commend several of your employees at Northwestern Ohio Security Systems Inc (NWOSS) who provided Preble County with superb, prompt and courteous service.

In 2014, Preble County had the privilege of being introduced to NWOSS. Preble County, at that time, had a lot of security upgrade needs, not only at the Preble County Jail, but also at the Preble County Courthouse. We would like to recognize what great strides Mr. Ben Wietholter of NWOSS provided in customer service while assisting us to achieve the outstanding outcome of our project here at the Preble County Courthouse. Ben spent numerous hours communicating with me and preparing a number of documents to get this entire job done to the satisfaction and expectations of the Board of Preble County Commissioners. Ben is truly an asset who provides a broad knowledge base of what NWOSS has to offer and how it will work.

We would also like to commend Mr. Carl Richter for his patience and expertise on the job that he performed in Preble County, both at the Preble County Jail and Preble County Courthouse. What a problem-solver. Excellent employee.

Additionally, the installers, Mr. Mitch Wietholter and Mr. Ryan Schutz, these employees operated as if the company was their own. Very prompt, matter-of-fact, let's-get-the-job done type of employees.

Lastly, Ms. Sharon Snyder, now this lady knows her work. What a wealth of knowledge. Several times I was stressed when I couldn't understand the operation of the new system installed. Sharon was there to "un-stress" me. I do appreciate Sharon and all that she does as well.

In closing, you have employees with excellent work ethics and superb loyalty. We would like to thank you and to thank them for providing Preble County with quality work. We look forward to a long lasting relationship.

Sincerely,

  
Connie L. Crowell, Assistant County Administrator  
Board of Preble County Commissioners